



VILLAGE MANAGER FY 2022-23 GOALS AND PRIORITIES

Adopted by Village Council on August 1, 2022

MISSION

The Office of the Village Manager Office of the Village Manager ensures efficient, cost effective, high quality core municipal services for the residents and businesses of the Village of Lake Orion through the application of sound and innovative municipal management principles in cooperation and collaboration with the village council, staff, community, other governmental units, and civic, charitable, and non-profit organizations.

VISION

The Office of the Village Manager will be a leading edge, trend setting, best practice department that will help to guide the Stockbridge community to long-term financial, economic, historical, and cultural sustainability and serve as a management model for other comparable communities to emulate.

VALUES

The Office of the Village Manager seeks to foster collaborative leadership and management by embracing the following concepts and beliefs:

- TRUST. *Our actions will build public trust.*
- QUALITY. *We strive for excellence, professionalism, and pride in our work.*
- INNOVATION. *We encourage creative thinking and reasonable risk taking and utilize the latest technology and techniques to achieve our purpose.*
- INDIVIDUALISM. *We respect individuals and their uniqueness, embrace diversity, and treat everyone fairly.*
- TEAMWORK. *We recognize the need to work as a team, understand the impact of our individual actions on the rest of the team, work cooperatively to accomplish our mission and goals, and promote open communication.*
- EFFICIENT AND EFFECTIVE SERVICE. *We strive for efficient and effective public service by being trendsetters and leaders, practice sound financial management, take pride in conserving public resources, and promote collaboration in service delivery.*



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- **FUTURE ORIENTATION.** *We make decisions that stand the test of time, allow us to control our own destiny, promote the interests of the community for the long term, and provide a sense of place and home for all.*

GOALS, OBJECTIVES, AND PRIORITIES

<u>CATEGORY</u>	<u>GOAL OR PRIORITY</u>	<u>COUNCIL RATING</u>
Infrastructure	Water treatment plant upgrades	5
Infrastructure	Sanitary sewage treatment facility upgrades	4
Infrastructure	Obtain consulting engineering services	4
Infrastructure	Street improvements	3
Municipal Operations	Correct utility billing system to ensure that all customers are being properly billed for water and sewer usage, including meter replacements	5
Municipal Operations	Staffing	4
Municipal Operations	Budget, capital improvement plan, and comprehensive fee schedule	3